

Terms and Conditions

Please read these Terms and Conditions carefully before using the products and services provided by Twave. These Terms apply to all users, customers, and visitors of our small business.

Acceptance of Terms

By accessing or using our products, services or information, you agree to be bound by these Terms. If you do not agree to these Terms, please refrain immediately from using our products, services and/or access to any of information portals.

Description of Services

We offer a range of products, services and information as outlined on our website and other marketing materials. These may include but are not limited to the sale of goods, provision of services, consultation, support and free information.

Payment Terms

Payment for products must be made in full prior to delivery and not later than the expiration date of the invoice. Likewise, payments for performed services should arrive before the expiration date of the invoice. For a non registered payment (1 week before the expiration date of your invoice) is pro-actively transferred to a third party partner specialised in debt collection for preventive reasons. Therefore it is mandatory to take into account any weekends, holidays, business closing times and bank wire transfer delays. Your payment should arrive to a registered account linked to Twave before the expiration date since we do not process any registered payment after the expiration date. After the expire date the invoice to Twave is invalid and our third party partner automatically becomes owner of the invoice. Currently Twave only accepts SEPA bank transfers. Prices are subject to change without prior notice, but any changes will not affect orders already placed.

Delivery

We always deliver our products and services in a timely manner. In the very rare case your delivery is delayed due to anomalies from our side your business is eligible to hold the provided service/product and claim a price reduction of up to 25%.

Intellectual Property

Our innovative work is visible in our products, services and free information. Although as an innovative company we are eligible to register IP, patents, copyrights and or trademarks we have decided to not apply for these matters. Therefore you are eligible to copy, use, register any type of your own for your own business advantage. As a transparent customer we also assume you will not interfere with our business model. Note that in case our own technical base and model is blocking our own progress in the legal domain such as contracts or other matters and this can be linked to your business, we first come from a proposition this is an accidental error and you will be digital notified about this issue. Regardless of any form of recorded and not recorded communication between Twave and your business, your business will have 7 days to resolve this issue. After these 7 days we objectively inspect if this accidental error has been resolved and we are more than happy to continue doing business with you. In case your business does not respond and/or has not resolved this issue we either assume your business is occupied /closed and a 2nd reminder will be communicated through standard neutral postal service or neutral court bailiff's notice. This will be the last communication between Twave and your business. We are more than happy to wait up to 30 days for your reply. In case the blocking issue remains 60 days after your business has been notified twice we simply assume you do not care about our business. Likewise we will also not care about your business and we might introduce a minimum of 3 blocks in your market. On a technical side these blocks can range from transferring mutual technical work to some of your mayor competitors to publishing some work online.. Again you will be notified when this action has been performed. In case these actions seem disturbing to your business and you have found a legal base to start your claim by your legal department we are more than happy to receive your claim by postal service. Do Note that upon reception of your claim we will effectively handle your claim and take other pre-prepared legal actions. During these difficult times for our companies, it is very likely your business will also experience a loss in customers due to unexpected price reductions from some of your competitors directly affecting your business. This effect is mainly the result of the current volatile market. Regardless of the outcome of such legal battles your next type of business will be successfully handled by our highly influential partnerships. Likewise we do understand your unethical business has its own type of partnerships. Therefore as a binary note you will also be excluded from working with our partnerships.

Governing Law

We currently only accept businesses for which its employee percentage is vaccinated for minimum 90%. Also note that these Terms are governed by and construed in accordance with the laws of any jurisdiction regardless of any political situation.